

SMW Wall Mount Versatile Indicator/Controller

User Manual mantracourt.com



SMW Surface Mount Amplifier Manual

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Chapter 1 Introduction to SMW

The Surface Mount Intelligent Strain Gauge Amplifier SMW with an 8 digit 12.7mm, LCD display is a compact microprocessor based unit specifically designed to monitor and control weighing applications. Its flexibility of design allows for the connection of most strain gauges, pressure or strain gauges over a wide range of sensitivity's.

Housed in a light grey, ABS case, it is sealed to IP65 standard to meet most environmental conditions, or as a DIN Rail Mounting module with a separate stainless steel panel mounting display and keypad.

The basic unit offers the following facilities:-

A simple auto calibration of the highest and lowest weights required, an easy auto tare setting and peak hold facility. A password facility gives protection to setup parameters.

DC analogue outputs of 4-20mA and 0-10V are standard with full scaling over any desired range and the ability to invert these outputs if required.

Gain sensitivity is selectable via DIL switches between 0.5 and 200mV/V.

Several 'plug in' options are available. An optional relay output module provides for 2 set points and hysteresis can be applied to both set points together with In Flight compensation. Relays can be inverted and latched. All these facilities being set digitally in real engineering terms. Both relay and analogue outputs have a high level of isolation.

Optional communications modules provide for 20mA noise immune current loop, RS232 or RS485 connections to a PC,PLC or main frame. This allows for the input variable to be viewed and any setup parameters changed.

Multiple 20mA SMWs can be connected via an IF25 current loop to RS232 interface which, when included, allows for an expansion of up to 250 SMWs.

The RS232 port is available for Time/Data or data only printers to be used, logging all desired activities.

Baud speeds between 300 and 19200 are programmable.

The power supply module is available for 220/240V AC and 110/120V AC or 9-32 and 24/48V DC.

Some typical SMW applications are shown:

Figure 1.1 Bagging

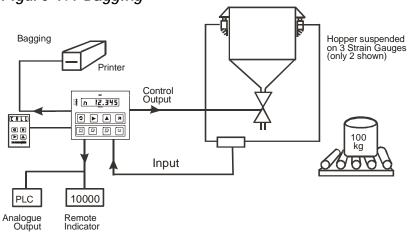
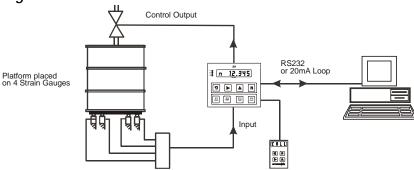
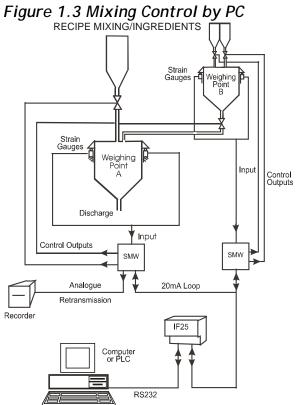


Figure 1.2 Drum





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Chapter 2 Installing the SMW

In order to maintain compliance with the EMC Directive 2004/108/EC the following installation recommendations should be followed.

Inputs: Use individually screened twisted multipair cable. (e.g. FE 585 - 646)

The pairs should be:

pins 1 & 6 pins 2 & 5 pins 3 & 4

Terminate all screens at pin 1 of the input. The screens should not be

connected at the transducer end of the cables.

Comms Port: Use individually screened twisted multipair cable. (e.g. FE 118-2117)

The pairs should be:

-Tx & +Tx -Rx & +Rx

Terminate screens at pin 1 of the input.

The screens should not be connected at the host port.

Analogue Output:

Use screened twisted pair cable. (e.g. RS 626-4761)

Terminate screen at pin 1 of the input.

The screen should not be connected at the host port.

Pin 1 of the input should be connected to a good Earth. The Earth connection

should have a cross-sectional area sufficient enough to ensure a low

impedance, in order to attenuate RF interference.

Country	Supplier	Part No	Description		
UK	Farnell	118-2117	Individually shielded twisted multipair cable (7/0.25mm)- 2 pair		
			Tinned copper drain. Individually shielded in polyester tape.		
			Diameter: 4.1mm		
			Capacitance/m: core to core 115 pF & core to shield 203 pF		
UK	Farnell	585-646	Individually shielded twisted multipair cable (7/0.25mm)- 3 pair		
			Tinned copper drain. Individually shielded in polyester tape.		
			Diameter: 8.1mm		
			Capacitance/m: core to core 98 pF & core to shield 180 pF		
UK	RS	626-4761	Braided shielded twisted multipair cable (7/0.2mm)- 1 pair		
			Miniature- twin -round Diameter: 5.2 mm		
			Capacitance/m: core to core 230 pF & core to shield 215 pF		

Environmental Requirements

SMW units can operate in any industrial environment provided the following limits are not exceeded at the point of installation:

Temperature: -10 °C to 50 °C Humidity: 95 % non condensing

Two power supply options are available Units can operate from the following:-

220/240V AC, 50/60Hz 10W LS1 110/240

110V AC, 50/60Hz 10W

9-30V DC, 10W LS3 (Running current 300 - 530mA Dependent upon

module configuration)

(start up current - 3Amps for 20mS)

Conditions

Watts	Power	in
I. SMW and LP1 with 1 x 350R strain gauge connected, and a 4-20mA analogue output providing 20mA into a short circuit	12 : 2.24	24V 2.88
II. With relay module fitted, add	0.58W	0.65W
III. With RS232 module fitted- no device connected, add	0.07W	0.09W
IV. For each additional 350R strain gauge, add	0.38W	0.48W

Note: Maximum number of strain gauges = 6 x 350R or equivalent

Terminal Connections

Connection between the SMW unit and input/output signals, including power supplies, are made via 2.5mm field terminal blocks inside the unit.

Access to the terminals is made through glands in the bottom of the case.

Figure 2.1 The SMW Field Connection Terminals

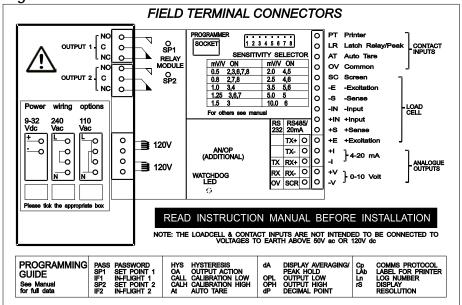


Figure 2.2 IP65-ABS Case (LAB) Dimensions & Mounting Points

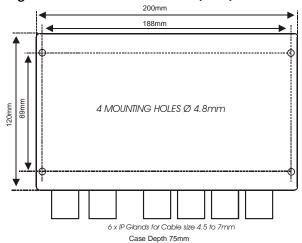
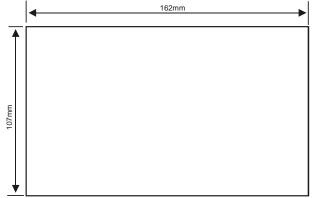
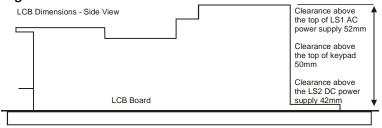


Figure 2.3 DIN Rail Mounting (D2) Dimensions



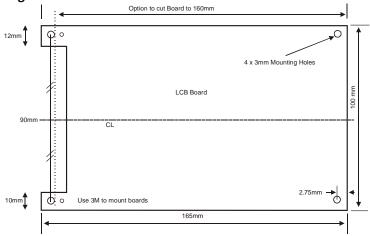
Max height above DIN Rail Mounting surface = 100mm. Fits ALL carrier rails DIN/EN 35

Figure 2.4 LCB Dimensions - Side View



Clearance below the LCB 3mm but if it needs to be insulated allow 6mm

Figure 2.5 LCB Board



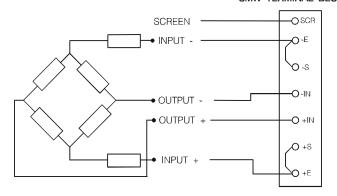
LCB with DIN Rail Mounting allow 165 x 105 mm

Figure 2.6 The 6 Wire Strain Gauge

SMW TERMINAL BLOCK

SCREEN OSCR
- EXCITATION -- E
- SENSE -- O-IN
- OUTPUT -- O+IN
- OUTPUT -- O+S
+ SENSE -- C+S

Figure 2.7 The 4 Wire Strain Gauge SMW TERMINAL BLOCK



Chapter 3 The SMW Controls and Parameters

All user controls, displays and indicators are mounted on the front panel which provides a 8 digit position, optionally backlit LCD display and 8 flush mounted keys .

Figure 3.1 Programmer Unit Panel Layout

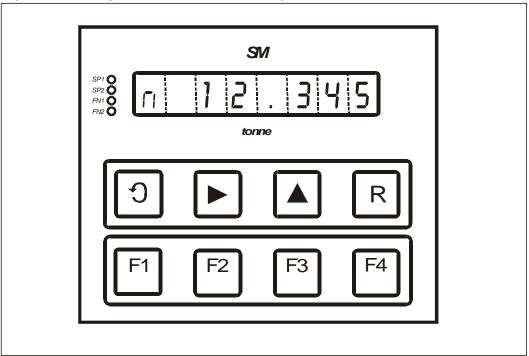


Table 3.1 Control Panel Guide

- When in programming mode it should be noted that a flashing -- cursor at the bottom of the selected digit indicates programming mode.

 Used to scroll through and change the set up data by displaying mnemonics for each configurable parameter, followed by the appropriate data.
- Selects the display digit required. Selection value is indicated by a flashing digit and flashing program cursor -
- Increments each selected display digit 0-9.

 Pressing the key under programming conditions will display the leading digit as either minus, or a blank digit for positive values.
- Resets the display to the input variable and enters new data in the SMW memory.

 If during the programming sequence, selection is not completed, the display will
- Pressing this key will cause the Gross Value to be displayed

revert to the input variable after 2 minutes.

- Pressing this key, will cause the Net Value to be displayed, (a 'n' symbol will appear in the left hand digit position)
- Pressing this key, causes the unit to carry out a Tare function. (Therefore if the unit is in a Net mode the display will be zeroed)



Pressing this key, causes the unit to send a 'Print' command if the Comms module, Comms settings (CP = 0 - 127) and printer, are configured in accordance with the instructions detailed in the Comms section of this manual.

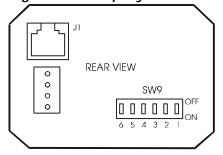
SP1 Setpoints

SP2

FN1& These are reserved as special function LED's

FN2

Figure 3.2 Display Module Connections and Switch Settings



Position On	Function	Factory Settings
1	Enables Keys ▶ and ▲	ON
2	Enables all Program Keys • • • • • • • • • • • • • • • • • • •	ON
3	Enables F1 and F2 Function Keys	ON
4	Enables F3 and F4 Function Keys	ON
5	Forces display to always be GROSS VALUE <i>only</i>	OFF
6	Forces display to always be NET VALUE only	OFF

The Configurable Parameters

A series of parameters or programmable functions are provided in the SMW to allow the user good flexibility for monitor and control applications.

These parameters are included as constants in the SMW database and are accessed and checked via the programmer keypad or the communications port.

Data which is entered by the user is retained by EEPROM for up to 10 years without back up power.

New data, when entered, overwrites previous entries when the \mathbb{R} key is pressed unless the EEPROM has been disabled via the communications port.

Password Protection

A 4 digit password number must be entered. The number is accessed when 'PASS' is displayed. At this point, it is necessary to enter either the factory set number (1111) the right hand digit positions of the display (5 to 8), or the password number specifically ordered by the customer.

Configurable Parameters

Table 3.2

Code PASS SP1 IF1	Value ±19999 ±19999 ±19999	•	ed' trip value of c sation for SP1	required to proceed further. output 1
SP2 IF2	±19999 ±19999		ed' trip value of c sation for SP2	output 2
HYS	0-19999		nt applied to SP1	and SP2
OA	0-31	•	•	de-energise above SP level.
CALL	. 10000	• .	normal or inverte	<u> </u>
CALL	±19999	less than CALH)	Display value for	low calibration point (Must be
CALH	±19999	,	Display value for	high calibration point
			H = 0, the SMW dis	splay scaling is -19999 to +19999
At	±19999	Auto Tare value		
dA	0-7		g 1 to 64 standard	
OPL	8-15 ±19999			updates for peak hold int for minimum analogue output
OPL	±19999			pint for maximum analogue output
dP	Decimal	Code	dP Position	ont for maximum unalogue output
	Point	0	19999	To set the required position of the
		1	1.9999	decimal point on the display.
		2	19.999	
		3	199.99	
		4	1999.9	
		5	19999.	Used to set 'no decimal point' when 'rS' is negative x 10 Function is selected
Ср	0-129	Comms Protocol	0 to 127 = Printer	r, 128 = 'Fast' MANTRABUS, 129 = 'ASCII'
•				
SdSt	0-254		tion Number. This ommunications po	s is the address code for each ort is used.
or LAb		Salacts the desir	ed label for the p	rintor
LAD		Log Number	ed label for the p	rinter.
rS	0-255	Sets Display Resc	lution	
10	0 200		on of 1 least signif	icant digit
			on setting of last of	
			-	ative (-) the input value is multiplied
		2		ability to display in the required
		engineering unit	s (e.g. Kgs instead	a or ronnes)
InP	Input	Automatically re	turns the SMW to	the input after scrolling
	Variable	•		es permanent memory.
				1

Note: Invalid parameter values - Should an invalid figure be entered against any parameter, it will be rejected and the display will return to show the parameter mnemonic.

Chapter 4 Strain Gauge Input to the SMW

The Strain Gauge Input

The SMW offers a direct connection to most low level (foil) strain gauge sensors.

The following example is for calibration of a strain gauge.

A 10 volt excitation is provided and it is monitored to compensate for any variation due to supply drift, load regulation or voltage drop in the cable between the sensor and the SMW.

The maximum supply current is 160mA which allows for the connection of up to 6 x 350 Ohm strain gauges. Strain gauge sensitivity is preset via DIL switches to 0.5, 0.8, 1.0, 1.25, 1.5, 2.0, 2.5, 3.5, 5, 10, 20, 50, 100 and 200 mV/V. Select the next value higher than the strain gauge output maximum.

SW1 mV/V	1	2	3	4	5	6	7	8
0.5	-	Χ	Χ	-	-	Х	Х	Х
0.8	-	Χ	-	-	-	-	Х	Х
1.0	-		Х	Х	-	-	-	-
1.25	-	-	Х	-	-	Х	Х	-
1.5	-	-	Х	-	-	-	-	-
2.0	-	-	-	Х	Х	-	-	-
2.5	-	-	-	Х	-	Х	-	-
3.5	-	-	-	-	Х	Х	-	-
5.0	-	-	-	-	Х	-	-	-
10.0	-	-	-	-	-	-	-	-
20.0	-	-	-	-	-	-	Х	Х
50.0	-	-	-	-	-	-	-	Х
100.0	-	-	-	-	-	-	-	-
200.0	Х	-	-	-	-	-	-	-

x = ON - OFF

 $mV/V = \pm mV/V$ nominal full range gain within $\pm 3\%$

Hardware Configuration:

The SMW is supplied set to ± 2.5 mV/V maximum. To check if the strain gauge and application is within this range, apply the following formula:

<u>Maximum load (weight)</u> x strain gauge output voltage strain gauge rated range

For example:

1.5 tonne x 2.5mV/V = 1.875mV/V 2 tonne

If the resultant figure is ± 2.5 mV or less, then auto calibration can be carried out.

If it is greater. Select a higher setting with the DIL switch as necessary.

Before any calibration can be set, it will be necessary to decide upon the calibration values and place the decimal point in the appropriate position. To do this, scroll through the parameters, entering the password as appropriate until the decimal point parameter is reached (dP). Once the decimal point is set, the auto calibration parameters can be set in real engineering terms.

Auto Calibration

Connect the strain gauge, switch on the SMW. The display will light up. Allow a warm up period of 10 minutes before carrying out the procedure as follows;

- a) Press the **3** key until PASS appears.
- b) Enter the password using \[\bar\] and \[\bar\] keys, then press \[\bar\] key.
- c) Keep pressing the **1** key until CALL (Cal Low) appears.
- d) Press the key and check that the program light flashes.*

- *IMPORTANT NOTE: Always ensure that the programmer indicator flashes, even though the displayed value may not need to change.
- e) Check that the displayed value agrees with the low calibration weight applied to the strain gauge (this may be zero).

If this is not correct, alter the display value by pressing the **\bigcap** & **\Lambda** keys.

Ensure that the strain gauge is free from disturbance and press the **3** key to capture and calibrate the CALL value.

- f) CALH (Cal High) now appears on the display.
- g) Press the key and check that the program light flashes.
- h) Apply the known higher value weight.

Check that the displayed value agrees with the high calibration weight applied to the strain gauge.

If this is not correct, alter the display value by pressing the **\bigcap** & **\Lambda** keys.

Ensure that the strain gauge is free from disturbance and press the (3) key to capture and calibrate the CALL value.

- Note 1: The Calibration value is not entered into the memory until either the **3** key or the **R** key is pressed.
- Note 2: CALH must always be greater than CALL, in both weight and entered values.
- Note 3: Pressing the **R** key at any time will return the display to normal operation.
- Note 4: For best accuracy and resolution, the calibration weight should be approximately 75% of the strain gauge capacity.
- Note 5: For range check before autocal, set CAL H to O and display will be that of the A/D counts. It is important that the A/D span between the CALL weight and CALH weight, is greater than the span of the values entered for CALL and CALH, otherwise the display resolution will not be 1digit.
- Note 6: CALH can be set before CALL if required.
- Note 7: CALH and CALL can be programmed individually with any time period between provided that the **R** reset key is pressed to store the value.

Auto Tare

The auto tare facility allows for any unwanted weight or tare value to be compensated for in the weighing process.

Compensation is achieved by pressing and releasing the F3 key, or by operating a closing contact connected between the 'AT' terminal and zero volts, on the field terminals. It is possible to view the Auto Tare value by scrolling to the 'At' mnemonic which will display the offset present in the auto tare mode.

If required Auto Tare can be key pad adjusted to any desired value to give a zero or fixed offset.

Display Averaging (dA)

In certain applications, due to the rapid changes in the display, the least significant digits may not be readable. In these cases, the SMW readings may be averaged over a number of updates and can be set as follows:

Table 4.1

	Display update time
0 = 1 reading (standard)	approx. 0.4s
1 = 2 readings	approx. 0.8s
2 = 4 readings	approx. 1.6s
3 = 8 readings	approx. 3.2s
4 = 16 readings	approx. 6.4s
5 = 32 readings	approx. 12.8s
6 = 64 readings	approx. 25.6s
7 = Fast update mode	approx. 0.1s

Display Averaging with Peak Hold

A Peak Hold function, which will display and hold the highest recorded value of the measured input, can be set through the Display Averaging setting by adding 8 to any of the above settings. Reset Peak Hold by operating a closing contact connected between 'LR/PH' terminal and '0' volts, on the field terminals.

Where an Auto Tare value and Peak Hold are both operative, it is important to be aware that an Auto Tare function, although activated in the normal way, will zero the input but not the display, which will retain the peak value.

Peak hold will hold the analogue output relay and coms value.

Input Filtering

Response for 15mV rms at 50Hz signal applied on a 25mV Full Range Input will give 1 part in 1,500 display digit noise.

Chapter 5 Analogue Outputs

Two analogue outputs are available offering a DC current range and a DC voltage range.

They are fully scalable, optically isolated and generated from the displayed **net** value. The 4 to 20 mA output is precalibrated to an accuracy of within 0.15% of the range. The 0-10V output is accurate to within 2% of the 4 to 20mA output.

Output Range
DC voltage OV to 10V
DC current 4 to 20mA

Notes:

- 1. Maximum current load on voltage modules is 2mA
- 2. Maximum drive voltage available in current modules is 20V

Output Scaling

Output scaling factors are set by the user and determine the display range over which the analogue module operates.

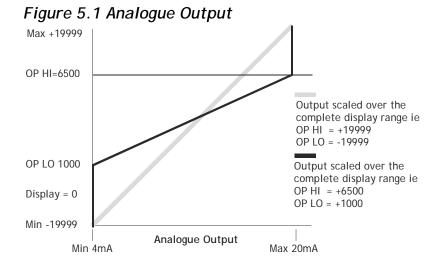
(OPL) Output Low - This sets the displayed value at the module's minimum output.

(OPH) Output High - This sets the displayed value at maximum output. If the display is outside the range defined by OPL and OPH, the analogue output will remain constant at its minimum or maximum output value.

Inversion of the analogue output can be set by the output action mnemonic OA (See Relay Output Module Chapter 6).

Example: Assume a 4-20mA output module is required to provide an output of 4mA for 1000Kg and 20mA for 6500Kg. Set OPL to 1000 and OPH to 6500

It will be necessary to determine OPL and OPH by graphical or mathematical means if the known display values do not coincide with the minimum and/or maximum analogue output.



Method of Calculating OPL & OPH from any known output values

OPL = Low Display-(Display span) (Low output - Min output)
(High output - Low output)

OPH = High Display+ (Display Span) (Max output - High output)
(High output - Low output)

Low output = Known low output

High output = Known high output

Min output = Lowest measurable value of output module

Max output = Highest measurable value of output module

Display span = Highest required display value minus lowest required display value.

Example:

Using a 4.20mA output module where it is required to produce 6mA at a display value of 400 and 18mA at a display value of 1100.

OPL =
$$400$$
 $\frac{-((700)(6-4))}{(18-6)}$ = $400-\underline{(1400)}$

OPL = 400 - 116.66

OPL = 283.34

OPH =
$$1100 + (700)(20 - 18) = 1100 + (700 \times 2)$$

(18 - 6)

OPH =1100 +116.66

OPH =1216.66

Note 1: OPH must be greater than OPL

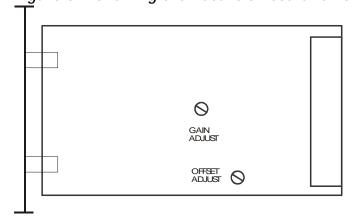
Note 2: If OPL or OPH are greater than ± 19999 then divide both OPL and OPH by 10, this will give less resolution. Decimal point can be placed anywhere to suit reading.

Calibration

Re calibration can be made by adjusting the gain and offset potentiometers, or by adjusting the values of OPL and OPH.

An offset can be achieved by increasing the values of both OPL and OPH, and the gain by increasing the range between OPL and OPH.

Figure 5.2 Showing the Potentiometers for Gain and Offset Adjustment



Chapter 6 Relay Output Module

General Description

The Relay output module provides output control signals which can be used for switching functions such as ON/OFF control and alarm indications. The relays are activated by the values programmed for the Set Points. The output configuration will be for open or closed relay contacts and latching.

Output Function

2 Relays SPCO on SP1 and SP2

The connections for which are shown in Chapter 2

Module Functions

The SMW can be programmed so that the relay output module reacts to all or any of the following functions:

- Set points
- In Flight compensation
- Hysteresis
- Relay inversion
- Latching

Set Points (SP)

Set points are used to produce output signals at any required value so that the operation of the monitored net value can be maintained to preset levels. Any excursion beyond set points will activate the relay or relays, to provide alarm or initiate control as required.

Two set points (SP1) and (SP2) can be programmed to suit different applications. The actions of either or both set points can inverted if required.

For normal operation the set point output is active until the input reaches the set point level. In this condition when the input value is less than the set point, the SP indicator is on and the output relay is energized producing a closed circuit on a normally open contact. When the set point value is reached, the SP indicator is off and the relay is deenergized producing an open circuit output.

For an inverted operation the reverse conditions apply.

Normal and inverted action is determined by the direction of the input value as it changes.

For example: In alarm applications.

A High-High operation allows for a rising **net** value to operate on two set points to define an acceptable quantity, weight or band of operation.

A Low-Low operation operates on a falling value.

A High-Low operation will operate on a rising or falling value, setting a 'band' by one set point operating normally and the other being an inverted action.

In Flight Compensation

The setting of an In Flight value causes the set points to automatically adjust to control the flow of the material being weighed.

For example, if SP1 is used to control a flow, a certain amount will be 'In Flight' between the supply point and receiving point causing a positive error when the required weight is reached. The In Flight compensation value is adjusted by the user to 'reduce' SP1 to prematurely stop the flow, allowing the In Flight amount to make up the required total set by SP1. A similar situation exists for SP2.

Hysteresis (HYS)

Once a Hysteresis value has been set, it will be applied to both set points entered. It is effective for both normal and inverted action.

When Hysteresis is applied to set points with normal output action, the input is allowed to rise to the set point value and the output is then turned off. The output is held off until the input value has dropped to the set point minus the Hysteresis value.

For inverted action the input drops to the set point and the output goes off and comes on again when the input rises to the set point plus the Hysteresis value.

Output Action (OA)

The Output Action facility allows the user to determine whether set points produce normal or inverted and latched or unlatched output operation. The Output Action (OA) is entered by a code to suit the requirements of the user. Thirty two Output Action options are available.

The value of the OA to be entered in the algebraic sum of the following components:-

SP1 Inverted = 1
SP2 Inverted = 2
AN-OP Inverted = 4
SP1 Latched = 8
SP2 Latched = 16

Example 1: If SP1 requires to be latched and inverted and the analogue output is normal,

enter 8 + 1 = 9

Example 2: To invert the analogue output and latch SP2, enter 4 + 16 = 20

Latching Outputs

The latching facility allows the relay module output to be held until reset externally. Latching is applied to the off status of the relay SP1 or SP2.

Figure 6.1 LR1 Module

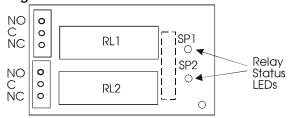
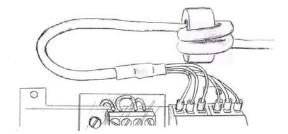


Figure 6.2 Installation of LR1



To meet the Specified EMC Fast transient requirements it is important that the ferrite ring supplied is fitted as per the following instructions.

Illustration showing ferrite ring FEC 323-4940 fitted to the LR1 relay wiring.

Two turns of the wiring are passed through the ring positioned 12cm from the LR1 end of the cable to improve immunity to electrical fast transients and bursts.

Chapter 7 The Communications Port

Introduction

The SMW communications port provides for a 2 way data link. An intelligent host e.g. Personal Computer, Main Frame or PLC is able to acquire the SMW's displayed value and read or modify the user configurable parameters, using any of the following:-

- a) RS232/485 for a one to one communication (as in the case of a printer, PC or PLC).
- b) RS485 for the connection of up to 25, SMW units on a single RS485 line.
- c) 20mA Current Loop for up to 250, SMW units on a single RS232/485 line, via the IF25 interface. With high noise immunity and isolation over distances up to 1Km.

3 communication formats, MANTRABUS, ASCII and PRINTER, are selected from the mnemonic CP via the keypad, of the programmer.

Integrity is ensured by pre-programmed default parameters should a loss of communications with the host occur.

Serial Communication Protocol

General

Incoming data is continually monitored by the SMW on its serial input line.

Each byte of data is formatted as an eight bit word without parity, preceded by one start bit and followed by one stop bit.

Transmission and reception of data up to 19.2K Baud is possible, the actual rate being selected by a 6 way link on the communications module. The Baud rate depends upon the communications, hardware specification, distance and cable type.

See Comms for Baud Link settings. Chapter 7

Fast MANTRABUS Format - selected when CP is 128

To signify commencement of a new 'block' of data, the HEX number FFH is used as a 'frame' character, followed by the station number of the unit under interrogation. This is entered via the SMW keypad under mnemonic SDSt and ranges from 0-254).

The SMW acts upon incoming data only if its own station number immediately follows the FFH character. New data must be received as a string of four nibbles (bits 7-4 set to zero) which are assembled into two bytes and written into the variables store within the SMW. The most significant nibble must be received first and the last nibble must have the most significant bit (bit 7) set to indicate the end of data. This is followed by the checksum. The data transmitted from the SMW is always sent as complete bytes. The station number precedes the data and the checksum follows the data. The data format used is signed 15 Bit. The most significant Bit of the most significant Byte is set for negative numbers.

Operation

There are two modes of operation, namely data requests by the host controller and data changes. Data requests from the SMW consist of either a complete dump of the data variables stores in RAM or the display reading. Data changes consist of writing new data to SMW variables, thus changing parameters such as Set Points, in flights etc.

An acknowledgement message is returned to the SMW to indicate that the new data has been acted upon.

Updating

The required mode or variable to be updated is determined by the station number followed by the command byte. An EXOR checksum consisting of the station number command byte and any following data must be appended to the received data. It is most important that the byte proceeding the checksum must have its most significant bit set to signify the end of data.

The SMW works out its own checksum and, if it disagrees with the received one, a Not Acknowledge (NAK) message is returned.

Communications Commands

The following is a list of commands available for reading to or writing from the SMW. Command No.

Dec	Hex	Description
1	1	REQUEST ALL DATA INCLUDES WEIGHT INPUT
2	2	REQUEST DISPLAY DATA
3	3	UPDATE SET POINT 1 (SP1)
4	4	UPDATE IN-FLIGHT 1 (IF1)
5	5	UPDATE SET POINT 2 (SP2)
6	6	UPDATE IN-FLIGHT 2 (IF2)
7	7	UPDATE HYSTERESIS (HYS)
8	8	UPDATE OUTPUT ACTION (OA)
9	9	RESERVED
10	Α	RESERVED
11	В	RESERVED
12	С	RESERVED
13	D	UPDATE AUTO TARE (At)
14	Ε	UPDATE DISPLAY AVERAGES AND HOLD FUNCTION (dA)
15	F	UPDATE OUTPUT LOW (OPL)
16	10	UPDATE OUTPUT HIGH (OPH)
17	11	UPDATE DECIMAL POINT AND RESET FUNCTION (DP r)
18	12	CAN NOT BE WRITTEN TO, AND SMW WILL RETURN A NAK (SDSt/CP) EEPROM
19	13	ENABLE/DISABLE
20	14	OUTPUT RELAY RESET
21	15	AUTO TARE
22	16	PEAK HOLD RESET

COMMAND 1 Request for all data:

DATA TRANSMITTED TO SMW FOR COMMAND 1

0FFH, Station Number, 081H, Chksum

Where Chksum = Station number EXOR with 081H.

Example: To obtain a complete dump of the variables in the SMW whose Station number is 47 send the following Data:-

0FFH, 02FH, 081H, 0AEH Note MS Bit Set

Response To Command 1 from SMW

Byte	
1	Station number
2,3	DISPLAY
4,5	SET POINT 1
6,7	IN FLIGHT 1
8,9	SET POINT 2
10,11	IN FLIGHT 2
12,13	HYSTERESIS
14,15	OUTPUT ACTION
16,17	A/D COUNTS FOR LOW CALIBRATION POINT
18,19	A/D COUNTS FOR HIGH CALIBRATION POINT
20,21	DISPLAY LOW CALIBRATION VALUE
22,23	ISPLAY HIGH CALIBRATION VALUE
24,25	AUTO TARE
26,27	DISPLAY AVERAGING
28,29	OUTPUT LOW
30,31	OUTPUT HIGH
32,33	DECIMAL POINT POSITION
34,35	STATION NUMBER
36	EEPROM ENABLE/DISABLE FLAG
37	RELAY STATUS
38	EXOR CHECKSUM OF THE ABOVE DATA

NOTE: Most significant byte precedes least significant byte for data sent by SMW.

COMMAND 2 Request Display Data

DATA transmitted to SMW for Command 2.

0FFH, Station number, 082H, Chksum

Where Chksum = Station number EXOR with 082H

Example: To obtain the display reading of an SMW whose station number is 47 send the following Data:

OFFH, 02FH, 082H, 0ADH
Note MS Bit Set

Response to Command 2 from SMW

BYTE

- 1. Station No.
- 2. Display reading M.S. Byte.
- 3. Display reading L.S. Byte.
- 4. EXOR checksum of above data and Station No.

If, when using commands 1 or 2, an error is detected by the SMW then the Not Acknowledgement string is transmitted by the SMW.

COMMANDS 3 TO 18: Write data to SMW Parameter

Commands 3 to 18 all have the same format.

Format for data transmitted to SMW for Commands 3 to 18:-

OFFH, Station No, Command No, MSN, NMSN, NLSN, LSN, CHKSUM

Where MSN = Most significant nibble of data

NMSN = Next most significant nibble of data

NLSN = Next least significant nibble of data

LSN = Least significant nibble of data with MSBIT set

CHKSUM = The following EXOR'd with each other, Station number,

command number, MSN, NMSN, NLSN, LSN with MSBIT set

Example: To change SP1 to 200.0 on an SMW whose station number is 47. The following data is sent.

Please note the following points apply:-

- 1. The decimal point is ignored i.e. 200.0 equals 2000 digits
- 2. The data is sent in Hex nibbles so 2000 = 00H, 07H, 0DH, 00H

0FFH,02FH, 03H, 00H, 07H, 0DH, 80H, 0A6H

Note MSBIT set

Response to COMMAND 3 to 22

If the data has been accepted by the SMW then the following acknowledgement string is transmitted by the SMW.

Station number, 06H (ACK)

If there are any errors with the data received by the SMW then the following Not Acknowledgement (NAK) string is transmitted by the SMW:-

Station number, 015H (NAK)

COMMAND 19: EEPROM ENABLE / DISABLE

The EEPROM disable facility can be used for any of the following: cycles to EEPROM to limit degradation.

- I. To limit the number of write cycles to EEPROM reducing degradation.
- II. Change data in the SMW RAM only, allowing EEPROM to hold power up values.
- III. Leave base constants in the EEPROM for later update to RAM which allows manipulation of the RAM before writing to the EEPROM.

Writing new data from the RAM to the EEPROM.

EEPROM disable is achieved by writing 0100H to the SMW via command 19. In this state all writing to, or reading from the EEPROM is inhibited.

The EEPROM can be re-enabled in two ways:

By writing 0200H via command 19.

This writes the current contents of the variables store in the SMW into the EEPROM.

By writing 0400H via command 19.

This updates the variables store from the current contents of the EEPROM.

Examples:

To disable the EEPROM on an SMW whose Station number is set to 47 OFFH 02FH 013H 00H 01H 00H 080H 0BDH

To re-enable the EEPROM and update the RAM with the old EEPROM constants: 0FFH 02FH 013H 00H 04H 00H 080H 0B8H

To re-enable the EEPROM and update it with the new RAM data: 0FFH 02FH 013H 00H 02H 00H 080H 0BEH $\,$

For response see 'Response to Command 3 to 22'.

COMMAND 20: Output Relay Reset

DATA transmitted to SMW for Command 20

OFFH, Station number, 094H, CHKSUM

Where CHKSUM = Station Number EXOR with 094H Example: To output a relay reset to an SMW whose Station Number is set to 47 OFFH, 02FH, 094H, 0BBH

Note MS BIT SET

For response by SMW see 'Response to Commands 3 to 22'

COMMAND 21: Auto Tare

DATA transmitted to SMW for Command 21

OFFH, Station number, 095H, CHKSUM

Where CHKSUM = Station Number EXOR with 095H Example: To output an Auto Tare command to an SMW whose Station Number is set to 47

0FFH, 02FH, 095H, 0BAH

Note MS BIT SET

For response by SMW see 'Response to Commands 3 to 22'

COMMAND 22: Peak Hold Reset

DATA transmitted to SMW for Command 22

OFFH, Station number, 096H, CHKSUM Where CHKSUM = Station Number EXOR with 096H Example: To output a Peak Hold reset to an SMW whose Station Number is set to 4

0FFH, 02FH, 096H, 0B9H

Note MS BIT SET

For response by SMW see 'Response to Commands 3 to 22

Example of a Basic Code to Communicate with MANTRABUS open the serial port with no handshaking OPEN"COM2:4800,N,8,1,RS,DS,BIN" FOR RANDOM AS#1 request display from device 1

Frame FF Station No Command 2

And add 80 hex to this byte as it is the last before

as the checksum

all bytes except frame

Checksum of

talk\$=CHR\$(&HFF)+CHR\$(&H1)+CHR\$(&H82)+CHR\$(&H1 XOR&H82)

print the string to the port

PRINT#1,talk\$;

(must add semicolon after string to stop transmitting a carriage return) wait for a while (this depends on how many bytes you are expecting and the baud rate!)

input all the bytes in the serial buffer

input.from.smw\$=INPUT\$(LOC(1),#1)

ASCII Format - selected when CP is 129

The serial data to and from the SMW is formatted as eight bit words with no parity preceded by one start bit and followed by one stop bit. The baud rate (up to 9.6k Baud) is selected on the COMMS module. All communications are carried out using the standard ASCII character set. Incoming line feeds and spaces are ignored; upper and lower case letters are permitted. The incoming data is continually monitored for Carriage Return characters (Chr\$13D). If one is received the next three characters (000 - 999) are compared with the SMW station number (SDST) previously entered via the keypad. N.B. leading zeros must be included. If no match is found the data that follows is ignored.

The next characters received (up to 4 max) are decoded as the 'label', ie. which variable in the SMW is to be acted upon. If the label is received incorrectly and cannot be decoded the SMW will return a '?' followed by a C.R. character. If the received label is followed by a C.R. the SMW will return the current value of the variable in question. (Because there is no hardware handshaking, all transmission from the SMW is performed one character at a time upon receiving a Null character (Chr\$0) prompt from the Host system. Thus for every character transmitted a prompt character is required.) The output from the SMW is an ASCII string of sixteen characters the last one being C.R.

The first four characters are the Station No. (with leading zeros if necessary) followed by a space. The label then follows with spaces added if required to make a total of four characters. The next seven characters are the numerical value of the required variable with polarity, spaces, d.p. and leading zeros added as required If the received label is followed by an '=' character the SMW accepts the following numerical data (which must be terminated by a C.R.) and updates the variable in question and returns a C.R. character to the host when prompted. Data input is reasonably flexible. If all five digits are entered, no decimal point need be included. If less than five digits are entered with no decimal point then the last digit is assumed to be the units.

Under normal circumstances the EEPROM in the SMW continually refreshes the working RAM. However, it can be disabled via the serial input, by sending the instruction 'DROM = 256' after the Station No. In this condition all read/write operations to or from the EEPROM are inhibited. There are two instructions which will re-enable the EEPROM:

- 1) 'ERRD' this performs a read from the EEPROM and updates the working RAM with the contents of the EEPROM.
- 2) 'ERWR' this instruction writes the new RAM values into the EEPROM.

In both cases the EEPROM continues to refresh the RAM.

Instruction Set for ASCII Serial Communications

Request	for	data:
DATA co	n+ +	~ CN/\\\/

DATA sent to SM		Dat	Data returned from SMW			
CR xxx	DISP	CR	xxx 'SPACE'	DISP	YYYYYY CR	
Station No.	label		Station No.	label	numerical value	
CR xxx	DOSP	CR	xxx 'SPACE'	DOSP	'SPACE' ? CR	
Station No.	incorre	ect label	Station No.	incorrect label		
DATA sent to SMW Data returned from SMW						
CR xxx	SP1 = 10	0.00	CR			
Station No., label numerica			/alue			

?CR

2

CR xxx

Station No.,

SP3 = 100.0

incorrect label,

numerical value.

Table 7.1

Labels Description

DISP REQUEST DISPLAY READING

SP1 SET POINT 1 (SP1)
IF1 IN-FLIGHT 1 (IF1)
SP2 SET POINT 2 (SP2)
IF2 IN-FLIGHT 2 (IF2)
HYS HYSTERESIS(HYS)
OA OUTPUT ACTION (OA)
At AUTO TARE(At)

DA DISPLAY AVERAGES (dA)
OPL OUTPUT LOW (OPL)
OPH OUTPUT HIGH (OPH)
DP DECIMAL POINT (dP r)

SDST CAN NOT BE WRITTEN TO (SDST/CP)
DROM DISABLE EEPROM (DROM = 256)
ERRD ENABLE EEPROM AND READ FROM IT
ERWR ENABLE EEPROM AND WRITE TO IT

RLYS OUTPUT RELAY STATUS (0 = BOTH OFF, 1 = RELAY 1 ON, 2 = RELAY 2

ON, 3 = BOTH RELAYS ON)

RES OUTPUT RELAY RESET

TARE AUTO TARE

PKR PEAK HOLD RESET

SMW Printer Format

(CP must be set between 0 - 127)

Printer selection enables the SMW to print its current display value to a printer via its communications port. This display value can either be assigned a date and time stamp and/or a log number depending on the user set printer options entered under mnemonic 'CP'. The log number can be reset or preset using the mnemonic 'Ln'. This value is not saved on power fail. A label can be suffixed to the printed display value using the mnemonic 'LAb'. This value is not saved on power fail. A large range of labels are available to the user.

The time and date are set in the TDP printer itself, using its own menu. The printer allows the entry of an additional custom text message.

Three connections are required between the SMW communications port and the printer with a maximum cable length of 100 metres. (See Chapter 7 Figure 7.1 for details)

All standard SMW options are available with the exception of the communications modules, which cannot be connected when the printer option is used.

Additional Mnemonics for the Printer Operation:

When the printer option is fitted further mnemonics are included in the normal range. After the dP r mnemonic are the following:-

CP At this mnemonic the printer type and print format number is selected. This number being

appropriate to the type of printer used. Details are advised with each type of printer selected.

Present types available are:- For the ITT IPP-144-40E printer the following numbers apply

- O Prints a sequential log number with the current display and unit of measure
 - e.g. 00014 0011.3 tonne
- 1 Prints date and time with a sequential log number, current display and unit of measure
 - e.g. 00015 0001.7 tonne 13.07.99 12:05:06
- 2 Prints a sequential log number, current display, unit of measure with customer text message No 1
 - e.g. MANTRACOURT ELECTRONICS SMW PRINTER 00012 000.2 tonne
- Prints date and time with a sequential log number, current display, unit of measure and a customer text message No.1
 - e.g. MANTRACOURT ELECTRONICS SMW PRINTER 00013 0023.6 tonne 13.07.99 12:03:04
- 4-7 Digitec 6700 series
- 8,9 Amplicon AP24 and AP40

Eltron LP2142 - (The label file must be called 'MEL' and the label must contain a LOG NUMBER, THE DISPLAY VARIABLE & a LABEL (not zero).

- 12 ASCII string on print command
- 127 Continuous ASCII stream of the display data, transmitted on every display update
- Note: 1 9 gives an inverted print out
- Note: 2 it is anticipated that further types of printer may be added, and additional numbers will be allocated as appropriate
- LAb Label Number

A number can be selected for the appropriate unit of measure. See table below:

Note: 0 = NO LABEL

0 BLANK			
1 Deg R	18 m	35 ton	52 RPM1000
2 Deg C	19 in	36 %Dev	53 Hz
3 Deg F	20 ft	37 W	54 kHz
4 Kelvin	21 degrees	38 kW	55 V DC
5 lb/in 2	22 L/s	39 MW	56 mV DC
6 bar	23 L/min	40 pH	57 A DC
7 mbar	24 L/h	41 ppm	58 mA DC
8 kPa	25 gals/s	42 uS	59 V AC
9 atm	26 gal/min	43 Ohms	60 mV AC
10 mmHg	27 gal/h	44 m/s	61 A AC
11 inHg	28 %RH	45 ft/min	62 N
12 inH2O	29 gram	46 RPM	63 spare
13 cmHg	30 kg	47 RPMx10	64 spare
14 mm	31 lb	48 RPMx100	65 spare
15 Wh	32 kWh	49 cos @	66 spare
16 Db	33 mile/h	50 km/h	67 knots
17 tonne	34 %		68 s
		51 ms	

Ln Log Number

A range of numbers 0 to 19,999 is available. Any sequential number logging activity can be preset as desired, between these numbers. The number will reset to zero after 19,999. The log number is not saved on power fail and resets to zero on power up.

Provision is made in the SMW for communications via one of two module options:

LC1 The 20mA current loop module, for connection to an IF25 interface.

LC3 An RS232/485 isolated module, for connection to a PC or PLC, in a single or multiple function

Connections for these options are shown:-

Figure 7.1 LC1 Current Loop

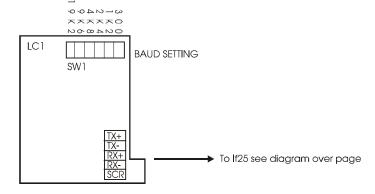
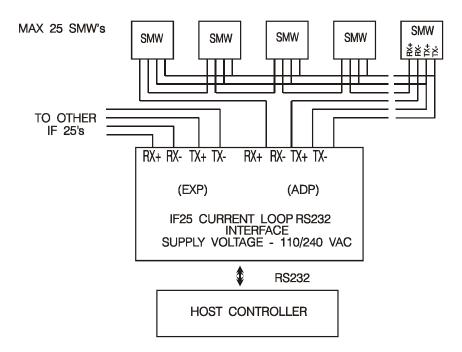


Figure 7.2 IF25 Connecting Multiple SMWs



Connecting Multiple SMW to the IF25 Interface **Notes**

- 1. Maximum loop voltage is 50V dc.
- 2. Loop is isolated from host and SMW. Loop should be earthed via Rx on IF25/254
- 3. IF25 used for up to 25 SMW.
- 4. At 19,200 Baud, max. cable length is 100m metres, using cable type BICC H8085.

Figure 7.3 LC3 Isolated RS232/485~Mode Connections

Note: LK2 when multi dropping RS485, the last device should be terminated with 120R

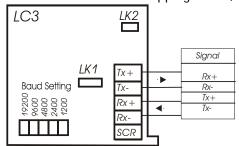


Figure 7.4 Connecting Multiple Units on RS485

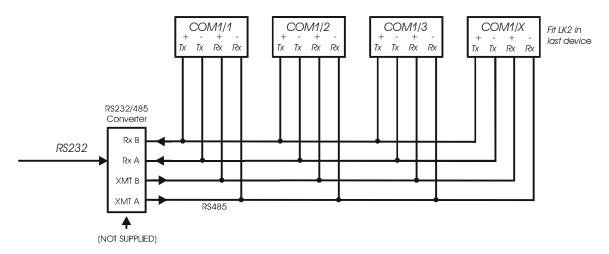


Figure 7.5 LC3 RS232 Mode Connection to PC

Note: LK1 must be made for RS232 operation

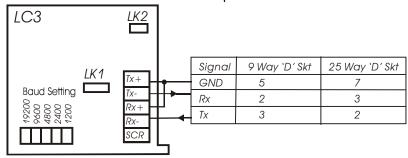
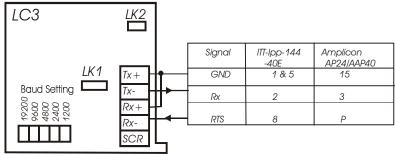


Figure 7.6 LC3 RS232 Mode Connection to Printer

Note 1: LK1 must be made for RS232 operation

Note 2: If no RTS is available from the printer, fit LK2



NOTE:

When using an RS232 to RS485 converter which has a non-biased receiver, the following actions are recommended:-

To bias the device:

- 1. Terminate the receiver with 140R in place of the usual 120R
- 2. Fit a 1.5K from the receive negative to the receiver +5V supply, or a 3K3 to the +12V supply.
- 3. Fit a 1.5K from the receive positive to the receiver supply Ground.

Chapter 8 Trouble Shooting Guide

This chapter is designed to assist in the identification of problems relating to the installation and setting up of the SMW.

- 1. General Connection and setup parameters. No display on power up.
- a) Check supply is present at the SMW terminals.
- b) If supply is correct contact Mantracourt.

Display shows (-1 or 1) continually, without a weight applied to the strain gauge.

- a) Check input connections to the SMW from the strain gauge.
- b) If connecting a 4 wire device ensure terminals 1&2 and 5&6 are linked.
- c) Check strain gauge output between input terminals 3&4 of the SMW.
- d) Check that the CALH weight is applied and is not the same or lower than CALL.

Display over ranges (-1 or 1) when, or before, the maximum required weight is applied to the strain gauge.

a) Check output of strain gauge is set to the correct sensitivity settings on the DIL switches

Display very noisy

- a) If using a 4 wire device ensure terminals 1&2 & 5&6 are linked.
- b) Check output voltage of strain gauge.

Display operating in wrong direction

- a) Check connections to input terminals 3&4 are correct way round.
- b) Check the type of strain gauge compression or tension.

Unit will not auto calibrate

- a) Check that CALH is not zero and its weight is greater than CALL.
- b) Check that input is not overranged on CALH weight.

Unit will not Auto Tare

- a) Check DP r code for correct setting.
- b) Check auto tare sequence, when selected from keypad, is completed within 1 second.

Access to parameters not possible beyond the PASSWORD (PASS)

- a) Check for special password with your company (1111) or supplier. (Quote serial number as a reference.)
- 2. Relay Output Module Incorrect Relay Operation
- a) Check set point, in flight and hysteresis values are correct.
- b) Check latching and invertion settings in output action (OA) are correct.
- c) Check connections to output terminals.

Remote function (Auto Tare, Peak Hold / Latched, printer fails to operate)

- a) Check 'DP-r' for correct value to ensure desired function selected.
- 3. MANTRABUS / ASCII Format. No Communications
- a) Check that a comms module is fitted.
- b) Check correct CP code is entered for required protocol.
- c) Check connections to SMW from IF25 are correct.
- d) Check IF25 green LEDs are on and RX LED is on and TX LED is off.

Press TX TEST, TX LED should light.

- e) Check RS232 connections from the host to the IF25 are correct.
- f) Check SdSt, serial device station number is correct.
- g) Check Baud rate settings on SMW's are correct for the host.
- h) Check host comms port is set to 8 bit word, 1 start bit, 1 stop bit, no parity.
- i) Check correct protocol is being observed by the host.
- j) Check if using ASCII a null character is being sent by most for each Byte expected back

Chapter 9 SMW Specifications

Strain Gauge Input

Calibration Automatic digital by use of keypad and 1 (or 2) known weights.

Auto Tare Auto Tare values can also be viewed and manually changed if required.

Auto Tare value is retained on power down. Auto Tare is affected from

the F3 key.

Sensitivity Range ± 0.5 to 200mV/V (Factory set to nom 2.5mV/V).

(DIL Switch Selectable)

Excitation 10V DC nominal, 160mA maximum

Compensation By ± sense wires to compensate for cable, connection volt drops and any

variation in 10V supply.

Accuracy after

user Autocal 90 days \pm 0.08% of reading \pm 0.05% of FSD typical

Temp. Drift 0.002% /C typical @ 2.5mV/V

Display Rate Programmer keypad selectable between 0.1 and 25.6 seconds.

Display Average Set by programmer keypad, up to 64 standard updates

Input Filtering Response for 15mV rms at 50Hz signal applied on a 25mV Full Range Input

will give 1 part in 1,500 display digit noise.

DC Analogue Outputs

Range	Range	Max Drive	Typical	Accuracy		
MIN	MAX	Capability	% of reading	% of FSD		
+4	+20mA	20V (1K)	± 0.08%	± 0.08%	1	to within 2% tolerance
0	+10V	2mA	± 0.08%	± 0.08%	}	of each other

Isolation: ± 130 V RMS or DC to any other port

Control / Alarm Relay Output

2 SPCO relays, SP1 and SP2

Contact Rating 240V @ 5A AC

Setpoint, In Flight Compensation, Hysteresis, Latching and Relay Inversion are set digitally using programmer keypad and display, in engineering units.

Hysteresis value applies to both SP1 and SP2. (Fail safe operation by setting inversion to give normally energised operation).

Latching Reset By volt free contact to field terminals or by communication.

The Communications Port Data

Operation

All SMW display data can be retrieved via communications port along with relay and EEPROM status. All SMW user configurable data can be changed including EEPROM enable/display and relay reset. (SMW Station Number cannot be changed).

The SMW communications port provides for a 2 way data link. An intelligent host e.g. Personal Computer, Main Frame or PLC is able to acquire the SMW's displayed value and read or modify the user configurable parameters, using any of the following:-

- a) RS232 for a one to one communication (as in the case of a printer, PC or PLC).
- b) RS485 for the connection of up to 25, SMW units on a single RS485 line.
- c) 20mA Current Loop for up to 250, SMW units on a single RS232 line, via the IF25 interface. With high noise immunity and isolation over distances up to 1Km.

Protocols available are ASCII and MANTRABUS Format selectable by the CP mnemonic on the display of the SMW programmer.

Data Retention and Protection

Retention: 10 years for set values, minimum of 10,000 write cycles, but

typically 1,000,000.

Protection of data and

function(s):

Watchdog timer giving repeat auto resets.

Impending power fail detection and shutdown. Low power

detection and hold off.

Environmental

Retention: $-20 \text{ to } +70 \text{ }^{\circ}\text{C}$ Operating temperature $-10 \text{ to } +50 \text{ }^{\circ}\text{C}$

Relative humidity 95% max non condensing

To IP65

Front panel sealing

CE Approvals

European EMC Directive 2004/108/EC

BS EN 61326-1:2006 BS EN 61326-2-3:2006

Low Voltage Directive 2006/95/EC

BS EN 61010-1:2001 Rated for Basic Insulation

Normal Condition Pollution Degree 2 Permanently Connected Insulation Category III

Physical

Case dimensions

Case materials 200 x 120 x 75mm Weight Light grey ABS

Terminals 725g

Accessibility 2.5mm, saddle field terminals

All electronics accessible through front panel.

Power Supplies

210 - 260V AC, 50 - 60Hz, 10W 97 - 120V AC, 50 - 60Hz, 10W 9 - 32V DC, 50 - 60Hz, 10W

SMW Order Codes

Input Standard strain 10v DC / 160mA

gauge

Standard Analogue Output Range
DC voltage Ov to 10v

DC current 4 to 20mA

SMW

Optional Modules

Outputs

Communicatios

Port Current Loop

Multi Drop (LC1) RS232/RS485 (LC3)

Output Control/Alarm Output Function

Relay 2 Relays SPCO on SP1 & 2 (LR1)

Power Supplies 220 - 240v AC

50 - 60Hz 10W

/

110 - 120v AC 50 - 60Hz 10W (LS1)

9 - 32V DC 50 -60Hz 10W (LS3)

Example: (SMW - LR1 - LC3 - LS1)

Standard SMW with relay module and RS232 Communications and 110/240 volts AC power supply

SMW Accessories

IF25 Interface

The following accessories are available to allow for expansion of systems:

Function Order Code

Connect up to 25 SMWs IF25

NOTE: Details of the unit appears in a separate

publication.

Printers Time / date and display data TDP

Display data only DP

Instrument Setup Record Sheet

Product		
Product Code		
Serial No		
Tag No		
Date		
Location		
Measurement type, range & engineering units		
Communication / Baud Rate		

SMW	VALUE
PASS	
SP1	
IF1	
SP2	
IF2	
HYS	
OA	
CALL	
CALH	
At	
dA	
OPL	
OPH	
dP	
СР	
SdSt or LAb	
Ln (for printer)	
rS	

WARRANTY

All SMW products from Mantracourt Electronics Ltd., ('Mantracourt') are warranted against defective material and workmanship for a period of (3) three years from the date of dispatch.

If the 'Mantracourt' product you purchase appears to have a defect in material or workmanship or fails during normal use within the period, please contact your Distributor, who will assist you in resolving the problem. If it is necessary to return the product to 'Mantracourt' please include a note stating name, company, address, phone number and a detailed description of the problem. Also, please indicate if it is a warranty repair.

The sender is responsible for shipping charges, freight insurance and proper packaging to prevent breakage in transit.

'Mantracourt' warranty does not apply to defects resulting from action of the buyer such as mishandling, improper interfacing, operation outside of design limits, improper repair or unauthorised modification.

No other warranties are expressed or implied. 'Mantracourt' specifically disclaims any implied warranties of merchantability or fitness for a specific purpose. The remedies outlined above are the buyer's only remedies. 'Mantracourt' will not be liable for direct, indirect, special, incidental or consequential damages whether based on the contract, tort or other legal theory.

Any corrective maintenance required after the warranty period should be performed by 'Mantracourt' approved personnel only.





In the interests of continued product development, Mantracourt Electronics Limited reserves the right to alter product specifications without prior notice.

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